

ESOS Newsletter

Issue 41

November 2025

Welcome to the Energy Savings Opportunity Scheme (ESOS) newsletter, keeping you updated with key information relating to the scheme. In this issue:

Progress update 1

You are reminded that the deadline for the initial progress update (PU1), is 5 December 2025.

All ESOS participants are required to submit a PU1, regardless of whether or not their submitted action plan included proposals on any energy efficiency measures. The PU1 seeks updates on any measures in the action plan, and information about any measures implemented which were not originally proposed in the action plan.

To assist you in completing the PU1, you may wish to use the PU template provided under the Progress Update guidance in MESOS, as well as section 14 of the '[Phase 3 How to Comply with the Energy Savings Opportunity Scheme](#)' guidance document.

GOV.UK One Login rollout to MESOS

As detailed in our last newsletter we have introduced a new way to sign in to the Manage your Energy Savings Opportunity Scheme Reporting system (MESOS), using GOV.UK One Login. This is the new secure way to access government services and will be rolled out across more services in the future.

Upon signing into MESOS users can now connect their MESOS accounts to One Login – please go to the [MESOS sign in page](#) and refer to the steps at Annex A – One Login Guidance below.

Benefits of GOV.UK One Login

GOV.UK One Login provides:

- access to [multiple government services](#) with one set of sign-in details
- enhanced security with two-factor authentication
- the option to use GOV.UK One Login to verify your identity for Companies House

In the future, GOV.UK One Login will replace all other ways to sign in to services on GOV.UK, including Government Gateway.

Annex A – One Login Guidance

Connecting GOV.UK One Login to your MESOS account

1. Select 'Start now'. You'll be taken to GOV.UK One Login, where you can create a GOV.UK One Login if you do not already have one.
2. GOV.UK One Login will return you to the MESOS service.
3. Choose to connect your existing MESOS account to your GOV.UK One Login.
4. Confirm your identity using your MESOS sign in details.

Once connected, you'll use GOV.UK One Login to access your MESOS account from then on.

If you have forgotten your MESOS sign in details

Resetting either a password or a two-factor authenticator app (2FA) for your MESOS account

1. During the process of connecting GOV.UK One Login to your MESOS account, you will be asked to enter your email address and confirm your identity using your existing MESOS password and 2FA.
2. If you need to reset your password, use the 'I have forgotten or want to change my password' link.
3. If you need to reset your authenticator app, use the 'I have lost access to my authenticator app' link.
4. You will receive an email which will allow you to reset either your password or your 2FA app. Please ensure that Junk/Spam folders are also checked for these emails.
5. If you still cannot sign in after following these steps, contact the [ESOS IT helpdesk](#).

Resetting both the password and two-factor authenticator app (2FA) for your MESOS account

1. You must first reset one of the details, either your password or the 2FA app.
2. When you are asked for the other detail, select 'I have forgotten my password and lost access to my authenticator app'.
3. You will be taken to the 'Reset MESOS account password and authenticator app' form.
4. Enter your name and the email address you use to sign in to MESOS.

5. Submit the form. You'll get an email confirming that your request has been received. Once your request has been processed, you'll get another email with a link and instructions on how to reset your MESOS sign in details. Please ensure that Junk/Spam folders are also checked for these emails.

Contact us

For any IT specific queries relating to the MESOS Reporting System, please contact our [ESOS IT helpdesk](#).

If you have any queries relating to ESOS or if there is anything specific you would like to see in future ESOS newsletters, please consult the ESOS Guidance in the first instance or email our [ESOS Technical Helpdesk](#).

If you do not want to receive any further communications regarding ESOS or would like to update the email contact(s) on our ESOS Newsletter distribution list, please email the ESOS Helpdesk [to unsubscribe](#).